

CONTINUING EDUCATION FAQs

Q: How do I obtain con-ed for a session I attended?

A: Aim your smart phone camera at the QR code in the back of the room at the conclusion of the session. Do not take a picture. Click the link that will pop up and type in your EMS certification number and click SUBMIT. If you DO NOT have an EMS number, type in the number on your badge or your name. The QR code will become invalid 10 minutes after the session concludes.

Q: I was in a session but did not see a QR code.

A: The QR code appears in the rear of the room at the conclusion of the session. Please see an EMS West team member for help.

Q: I forgot/don't know my cert number? I entered the wrong cert number.

A: Please see an EMS West team member as soon as you can so it can be corrected and/or the correct number looked up in the EMS Registry system. Remember, your certification number is on the ID card sent to you when you registered/re-registered. It's also on your conference badge. Please enter your number carefully—do not add PA before the number. Just enter the 6 or 7 digit number.

Q: I was in a session but did not receive con-ed credit. Why?

A: There are a few reasons why you may not have received con-ed:

- Entered the classroom more than 15 minutes after it started.
- Too many entrances/exits from the same session—you missed at least 25% of the session
- Attempted to scan the QR code prior to the conclusion of the session.
- You scanned into multiple sessions around the same time but were not in any of the sessions long enough to get credit.

If you think none of these apply to you, please contact an EMS West team member for assistance.

Q: Is the program accredited for nurses or other non-EMS certified/registered health care providers?

A: The program is accredited for prehospital providers only. It is not accredited for nurses and other health care providers. However, you can request a certificate of attendance after the event is over by emailing joe@emsupdate.com. PHRNs can download certificates thru the PA EMS Registry to submit for their nursing continuing education.

Q: How many credits will I receive for each session?

A: Most sessions will provide 1.0 of continuing education. There are a few classes that are approved for 0.5—those are marked in the Event Guide and the Eventee Mobile App.

Q: If I didn't attend a session for the entire time, can I receive partial credit?

A: No.

Q: When will the continuing education credits appear on my PA DOH EMS Registry account?

A: In most cases, con-ed will appear on your registry account within 24 hours of the conclusion of the session. The DOH does allow up to 10 days for credit to appear on your account. Please check your registry account within two weeks of the conclusion of the conference and email joe@emsupdate.com if there are any discrepancies.

Q: If my EMS certification is from another state, will it automatically transfer?

A: No. We do not have access to other state con-ed systems. You can request a certificate of attendance and submit to your governing agency for con-ed. Please email joe@emsupdate.com for the certificate; available after the conference has ended.

Q: Will the speaker have handouts? Can I get a copy of a presentation?

A: Please ask the speaker in each room for information on their handouts and their policy on copies of their presentations or check the mobile app.

Q: How can I evaluate the session/speaker?

A: Each session has an evaluation system in the Eventee Mobile App.

Q: The subject matter in the session was not the same as listed in the brochure or was not appropriate to me.

A: Please talk to the speaker for assistance.

PLEASE NOTE THAT VIDEO RECORDING IS PROHIBITED IN ALL SESSIONS